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# What You Need to Know When Buying Online from Abroad

**Learn more about customs duties and taxes**

**eBay makes it easy to purchase items from virtually anywhere in the world, removing any borders between buyer and seller.**

**Here is some basic information about duties and taxes for purchases delivered to Israel, Norway or EU countries.**

**If you are in Israel**



**If you are in Norway**



**If you are in the EU**



If you are in the EU and order from another country inside or outside the EU, different taxes apply based on the total cost of your purchase. Your total cost excludes shipping and customs duties.

While purchases under a certain threshold are often exempt from VAT and customs duties, tobacco products, perfumes or toilet waters and alcohol of any value are

duties, tobacco products, perfumes or toilet waters and alcohol of any value are still subject to VAT and customs duties.

## Ordering from any country within the EU

### Orders up to €22

If you order from **any country within the EU** and your total cost is up to **€22** you pay no VAT or customs duties until **1 July 2021**.

### Threshold exceptions

While most EU countries apply the threshold of **€22** or the equivalent amount in local currency, some EU countries maintain distinct thresholds.

Bulgaria	BGN 30 (about €15.34)
Croatia	HRK 160 (about €20.85)
Cyprus	€17
Denmark	DKK 80 (about €10.75)

Hungary

HUF 8 000 (about  
€18.82)

Romania

€10



Orders of more than €22

If you order from another country within the EU and your total cost is more than €22 you have to pay VAT. There are different VAT rates applied in different countries.

EU Country	Standard VAT Rate, %	Reduced VAT Rate, %
Sweden	25	6 / 12
Portugal	23	6 / 13
Denmark	25	—
Hungary	27	5 / 18
Finland	24	10 / 14
Greece	24	6 / 13

<b>Czech Republic</b>	21	10 / 15
<b>Croatia</b>	25	5 / 13
<b>Romania</b>	19	5 / 9
<b>Slovenia</b>	22	5 / 9.5
<b>Slovakia</b>	20	10
<b>Latvia</b>	21	5 / 12
<b>Lithuania</b>	21	5 / 9
<b>Malta</b>	18	5 / 7
<b>Bulgaria</b>	20	9
<b>Cyprus</b>	19	5 / 9

See the full list of countries on the [official site of the European Commission](https://ec.europa.eu/taxation_customs/celex/index.htm).

## Reduced VAT rates

Reduced VAT rates can be applied to some categories of goods like books, periodicals and food. Check if your item falls into one of these categories on the [official site of the European Commission](#).

## Ordering from any country outside the EU

If you order  
from non-EU  
countries and  
the total cost  
of your  
purchase is

up to €22\*

from €22 to €150

over €150

You pay

no VAT or  
customs duties  
**until 1 July 2021**

only VAT (you do  
**not** pay customs  
duties)

both VAT **and**  
customs duties

\*See threshold exceptions above

## Calculating customs duties

Customs duties are calculated as a percentage of the customs value of the goods. The customs value consists of: price of your item + insurance + shipping. You can find applicable tariffs in the [\*\*TARIC database\*\*](#).

## Excise duties

Excise duties are applied to some of the alcoholic beverages and tobacco products. For detailed information about excise duties, see [\*\*Excise duties on alcohol, tobacco and energy\*\*](#) on the official site of the European Commission.

Find even more information about taxation and customs on the [\*\*official site of the European Commission\*\*](#).

## Refunded purchases

If you paid tax through eBay and you get a refund for your order, you'll also get a refund for the proportionate amount of tax.



For example, if you receive a full refund, you'll get the entire tax back. If you receive a 50% partial refund, you'll get 50% of the tax back.

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**Any refunds processed outside eBay's systems are not eligible for a tax refund.**

If you paid import duties or taxes as part of clearing your package through customs but you then returned the item, please contact the customs authority regarding a refund of the charges.

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